

# RIMOWA



## ASSISTANT STORE MANAGER (F/M/D) - MUNICH

Welcome to RIMOWA, the first German Maison of the LVMH Group. We are a global lifestyle brand with a mission to create the essential tools for a lifetime of travel. For more than 120 years, we've dedicated ourselves to develop unique products where function coexists with luxury, heritage with innovation, and craftsmanship with design.

At RIMOWA we believe that great ambitions demand resilient companions. It's why our tools are created with longevity in mind. Because the most meaningful journeys last more than a trip, they last a lifetime. Please join us to discover your own.

### APPLICATION:

We would kindly ask you to send your complete application documents, including your salary expectations and the earliest commencement date as PDF via Email to [Julia.gross@rimowa.com](mailto:Julia.gross@rimowa.com)

HR department  
Julia Groß

### WHAT WE HAVE TO OFFER:

This is an opportunity for those who are desire to learn and develop competencies within a great lifestyle brand. We are looking for an ASSISTANT STORE MANAGER (F/M/D) for our store in Munich with a passion for creating memorable experiences for our worldly clientele.

### YOUR RESPONSIBILITIES:

- Lead the team in generating sales through exceptional client relations and product knowledge while acting as an ambassador for the RIMOWA brand
- Demonstrate an in-depth knowledge of the merchandise, and develop product knowledge among selling staff
- Assist in onboarding and coaching of all store employees
- Assume all Store Manager responsibilities in their absence
- Drive and achieve individual and team objectives and be accountable for sales results
- Engage with clients to develop long-term relationships, leveraging different clienteling tools, to foster brand loyalty
- Perform as a team-player, participate in all activities contributing to the overall objectives of the store
- Assist with special requests, which include but are not limited to repairs, special orders, returns, etc.
- Proficient and accurate use of POS system and other software as required, updating customer database
- Obtain product knowledge, company information and history, keep up-to-date with company news, be familiar with the competition
- Assist in maintaining visual standards with direction from VM, corporate and management

### YOUR PROFILE:

We would like to speak to professionals who are passionate about service, lifestyle and travel destinations.

- Minimum 3+ years selling experience in luxury retail environment with 1-2 years in a leadership role
- Exceptional interpersonal skills
- Passion for retail and client service
- Professional attitude and customer service focused
- Proactive and positive attitude
- Fluency in English
- Team work oriented



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